



Omada Health Earns Three-Year NCQA Population Health Program Accreditation

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The first fully-virtual healthcare provider to earn this distinction, Omada continues to meet the industry's best clinical standards with its renewed NCQA accreditation

SAN FRANCISCO - July 12, 2023 - After making history as the first fully-virtual healthcare provider to [earn](#) the [National Committee for Quality Assurance's](#) (NCQA) Population Health Program (PHP) Accreditation in 2021, Omada Health has been awarded this accreditation for an additional three years—the longest accreditation available. Omada for Diabetes and Diabetes+Hypertension programs will be accredited through 2026.

"Maintaining clinically significant accreditations like NCQA is part and parcel of Omada's mission to be a permanent player in digital healthcare," said Omada Health Chief Medical Officer Carolyn B. Jasik, MD. "It strengthens and validates our commitment to advancing chronic care treatment through a humanistic approach that supports long-term behavior change."

NCQA is a private, non-profit organization dedicated to improving health care quality. Their accreditation standards for Population Health Management Programs are developed with input from various stakeholders and resources, including health plans, population health management industry leaders and organizations, an expert panel and standing committees.

"The Population Health Management programs move us in greater alignment with the increased focus on person-centered population health management," said Margaret E. O'Kane, President, NCQA. "Not only does it add value to existing quality improvement efforts; it also demonstrates an organization's highest level of commitment to improving the quality of care that meets people's needs."

Omada earned its most recent NCQA accreditation after demonstrating strong performance in the six areas hopefuls are evaluated on:

Data Integration

How health organizations pull and share data with others in the healthcare system (providers, plans, etc.) to deliver integrated care.

Population Segmentation

How health organizations stratify and segment populations based on objective clinical criteria, including established social drivers of health.

Practitioner Support

How health organizations provide clinically meaningful data to external healthcare providers for care coordination.

Population Assessment

How health organizations take specific populations' (and segments') needs into account when delivering care, including social drivers of health.

Targeted Intervention

How health organizations use their population segments to create personalized interventions based on the needs of each member.

Measure and Quality Improvement

How health organizations assess the clinical quality of their own programs, respond to opportunities for improvement, and demonstrate transparency and integrity in reporting data.

NCQA's rigorous evaluation process scrutinized the inner workings and impact of the Omada for Diabetes and Diabetes+Hypertension programs. The result confirms that both fully virtual programs are rooted in clinical-grade principles and best practices comparable to the most prestigious health institutions in the U.S.

"Since our 2021 NCQA accreditation, we've remained focused on ensuring that our care delivery continues to meet the highest clinical standards," says Alison Megliola, MS, RD, CDCES, who manages the Omada for Diabetes program. "We're honored that our dedication has set us apart as the only fully digital health company to ever receive this accreditation—and now we've received it twice."

About [NCQA](#)

NCQA is a private, nonprofit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations. It also recognizes clinicians and practices in key areas of performance. NCQA's Healthcare Effectiveness Data and Information Set (HEDIS®) is the most widely used performance measurement tool in health care. NCQA's website ([ncqa.org](#)) contains information to help consumers, employers and others make more informed health care choices. NCQA can be found online at [ncqa.org](#), on Twitter [@ncqa](#), on Facebook at [facebook.com/NCQA.org](#) and on LinkedIn at [linkedin.com/company/ncqa](#)

About [Omada Health](#)

Omada Health is a virtual-first healthcare provider that nurtures lifelong health, one day at a time. Our care teams implement clinically-validated behavior change protocols for individuals living with prediabetes, diabetes, hypertension, and musculoskeletal issues for consistent improvements that stack up. With more than a decade of experience and data, and 24 peer-reviewed publications that showcase our clinical and economic results, we both improve health outcomes and contain healthcare costs. Our scope exceeds 1,800 customers, including health plans, health systems, and employers ranging in size from small businesses to Fortune 500s.

Omada is the first virtual provider to join the Institute for Healthcare Improvement's Leadership Alliance, reflecting our aim to complement primary care providers for the benefit of our members, and affirming our guarantee to every partner: Omada works different.